BC CANNABIS WHOLESALE

BCLDB Product Change Request Guidelines:

All product attribute change requests need to be sent to the vendor team for review at cannabis.vendor@bcldb.com. Change requests need to be sent using the BCLDB Product Change Request Form, which is available on the cannabis supplier website.

All change requests need to be approved prior to the delivery of any updated inventory. If updated products are delivered to the DC without prior approval, the product will be subject to rejection and RTV.

Product attribute change requests should only be submitted when a product has estimated 30 days on hand or less, and there are no further quantities of old inventory planned to be shipped.

N.B: Any significant changes in product formulation or branding will require new SKUs and GTINs. As such, a submission of a net new product application would be required for review.

Important considerations on some common requests we receive can be found below.

Potency Range Change Requests:

At the time of making a potency range adjustment request vendors must provide the lot specific potency for existing on hand inventory at the DC. Also, if applicable, any inbound lot potencies.

Potency adjustments will not be processed without the lot specific potency information.

Vendors can find lot information for their on-hand inventory in their free weekly inventory reports.

All Other Attribute Changes (at retail unit or case level)

Any change to product or case attributes must be reviewed and approved by the Vendor Relations team. This includes changes to product images, case dimensions, packaging materials, case counts, etc. If any changes impact the appearance of the product, new images must be uploaded to the SFTP folder at the time of the change request.

Some changes may require coordination of timing, review of inventories, full depletion of inventory, or a new product application if a new GTIN & SKU is required.